

Pay off NYC child support debt twice as fast.

PAY IT OFF

June 1- 30, 2023



More than 3,000 noncustodial parents have participated in a Pay It Off (PIO) program. The average debt reduction to arrears owed to NYC DSS per case is \$4,625.

How much debt can we erase for you? Take action now to find out.

Step 1 Sign an Agreement

Submit the completed and signed agreement between June 1 - 30 either by email, mail, or in person. A separate agreement is required **per case** and per payment to receive a credit.

Email: dcse.cseweb@dfa.state.ny.us, subject "Pay It Off"

Mail to:

OCSS - Pay It Off
PO Box 830
Canal Street Station
New York, NY 10013

In person:

OCSS Customer Service Walk-In Center
151 West Broadway, 4th Floor
New York, NY 10013
Business Hours: Mon - Fri, 8 AM - 6 PM (except holidays and weekends)



Download
agreement

Step 2 Make a payment(s)

- [Make a payment](#) of \$500 or more intended for Pay It Off between June 1 - 30. Payments must be received no later than June 30, 2023 to receive the credit.
- Payments should accompany the agreement. When submitting the agreement separately, indicate when and how the payment will be submitted.
- For multiple cases, submit a separate payment per case.
- Make payments payable to the "NYS Child Support Processing Center."
- Include your child support case I.D. and indicate "Pay It Off" on your payment.



Payment
Methods

Step 3 Get your qualified payment dollar-for-dollar match

OCSS will send you a summary of action taken 4 to 5 weeks after the agreement and payment(s) are received.

Step 4 Lower your debt even more

Sign up for the Arrears Credit Program (ACP)

Receive a one-time \$2,500 debt reduction to arrears owed to NYC DSS when applying for ACP in June 2023.

Pay your monthly court ordered obligation in full for a year and get \$5,000 off your NYC DSS debt at the end of 12 months. Stay in the program for up to three years, and get a total of \$15,000 taken off your NYC DSS debt. See details at nyc.gov/ocss-debt-reduction.

Money Judgment Interest

If you pay off the principal on your money judgment payable to NYC DSS, your interest will be eliminated.



See an example of how much debt could be reduced and learn more at nyc.gov/payitoff.

Don't miss this chance to reduce your debt!
Questions? Email dcse.cseweb@dfa.state.ny.us, subject "Pay It Off"